

# NSW Rape Crisis Centre

## Best Practice Manual for Specialised Sexual Assault Crisis Telephone and Online Counselling, 2<sup>nd</sup> Edition

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It is every person's human right to a life free of violence and when violence occurs, it is their right to receive compassionate professional assistance in their recovery. The NSW Rape Crisis Centre aims to be a Centre of excellence in the provision of services to anyone who has experienced sexual violence.

The *Best Practice Manual for Specialised Sexual Assault Telephone and Online Counselling 2<sup>nd</sup> Edition* guides and informs the work of the NSW Rape Crisis Centre Counsellors and similar professionals so that these rights may be upheld and this aim achieved.

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